

## Community Safety Partnership Action Plan 2010/11

**Key:** £ - under £500;  
 ££ - £500 to £1,000  
 £££ - Over £1,000

**Priority:** **Bogus Callers:** A reduction in the number of distraction burglaries and civil disputes as a result of rogue trading.

**Related Targets:** Reduce number of distraction burglaries (baseline: 5 offences)

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Target hot spot areas	<ul style="list-style-type: none"> <li>Review No Cold calling Zone in College ward</li> <li>Ongoing monitoring of data from Trading Standards to identify possible areas for No Cold Calling Zones.</li> <li>Set up a No Cold calling Zone in any identified targeted areas</li> </ul>	Trading Standards - SCC Crime Prevention and Neighbourhood Watch Panel	£ (CDRP intervention fund)	No Cold Calling Areas to be established in areas where residents are identified as being at risk from distraction burglary to increase awareness.
Increase residents awareness of bogus callers	Promote, as appropriate the following awareness campaigns to elderly/vulnerable: <ul style="list-style-type: none"> <li>Thames Water 'Knock Knock' who is there' campaign</li> <li>Trickster the musical</li> <li>Helping Hands booklet</li> <li>Buy with confidence</li> </ul>	Trading Standards - SCC Surrey Police EEBC	££ (CDRP intervention fund)	Residents have increased awareness of dangers of bogus callers

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
	Produce preventative and awareness raising messages for publication in local media and publications, e.g. press releases, Borough Insight, Streets Ahead, Surrey Police Neighbourhood newsletters, Residents Association newsletters, CDRP Handbook	Joint action group – [JAG] comprises of members from Surrey Police, EEBC, SCC, Rosebery Housing Assoc	N/A	Residents have increased awareness of dangers of bogus callers
	Advice to elderly/vulnerable through day centres and Neighbourhood Panels	Crime Reduction Advisor Crime Prevention and Neighbourhood Watch Panel Trading Standards	N/A	Residents have increased awareness of dangers of bogus callers
Increase residents awareness of bogus callers	Support national and local awareness initiatives and campaigns, e.g Operation Golden, which focus on distraction burglary and bogus callers	Joint Action Group	N/A	
Improve home security of vulnerable to reduce incidents of bogus callers	Promote Security Reassurance Scheme to elderly/vulnerable residents	Crime Reduction Advisor Crime Prevention and Neighbourhood Watch Panel EEBC	£ (CDRP intervention fund)	Improved target hardening and reassurance to residents

**Priority:** **Anti-Social Behaviour [ASB] (focusing on interventions with youths):** To reduce youth disorder, and in turn reduce crime and incidents, reassure local residents and free up partnership resources to tackle other issues

**Related Targets:** Reduction in ICADS social disorder under 18 (baseline 363)  
 Reduction in rowdy/nuisance behaviour under 18 (349)

- NI 21 - Dealing with local concerns about anti social behaviour and crime issues by the local council and the police.

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired Outcome</b>
Target offenders of ASB	ASB Co-ordinator - dedicated officer attached to Surrey Police to build cases for submission for Anti social behaviour orders.	Surrey Police	£££	Reduction in levels of ASB of the most prolific offenders
	Youth Diversion Co-ordinator - prevent and deter young people from offending and contribute to the safety of the public, through supporting the delivery of services to young people that divert them from crime and ASB	EEBC	£££	
	talks to young people about life on the inside	Surrey Police	£££	
	Refer repeat offenders of ASB to Nuisance Prevention Group for appropriate intervention (refer to ASB flow chart)	All	N/A	
	Ongoing co-ordination of mentor scheme to match those at risk of offending with community volunteers	EEBC	£ (Youth Intervention fund)	

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired Outcome
	Improve links with Registered social landlords (RSLs) to target ASB by: <ul style="list-style-type: none"> <li>• highlighting tenancy agreement conditions relating to ASB, e.g through residents' publications</li> <li>• promotion of Neighbourhood Agreements/Community Declarations</li> <li>• interventions such as home visits, letters, ABCs and family contacts</li> <li>• enforcement activities such as ASBOs and demotion of tenancy</li> <li>• community impact work</li> <li>• setting up of Family Intervention Projects (subject to successful funding bid)</li> </ul>	EEBC/Rosebery Housing Association and other Registered social landlords	N/A	Reduction in levels of ASB of the most prolific offenders  Increased enforcement opportunities to deal with ASB
Identify and target hot spot areas/issues relating to ASB	Review ASB related data on a quarterly basis and work through JAG to address problem areas/issues	CDRP	N/A	Establish true picture of extent of ASB in borough to target resources appropriately
	Run targeted parks patrols in the summer months	EEBC/Surrey Police	N/A	Reduction in ASB in parks Increased public reassurance
	Conduct test purchases associated with underage sales of alcohol, fireworks and spray cans (graffiti), with specific emphasis on fake I.Ds.	Trading Standards – SCC/EEBC	N/A	Reduction in under age sales

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired Outcome
	Ongoing monitoring of the levels and locations of graffiti in the Borough. Targeted use of anti graffiti campaigns: <ul style="list-style-type: none"> <li>• Name that Tag poster campaign</li> <li>• Protect my Space</li> <li>• Street art project</li> </ul>	EEBC Surrey Police Crimestoppers	N/A	Continued reduction in levels of graffiti in the borough
	Implement findings of Youth Justice Service 'Targeting Resources' project	SCC Joint Action Group	N/A	Reduction in ASB in Longmead
	Investigate introduction of designated powers for EEBC Rangers to confiscate alcohol	EEBC	N/A	Increased enforcement opportunities to deal with ASB
	Establish appropriate diversionary activities in hot spot locations, e.g: <ul style="list-style-type: none"> <li>• Sports projects - Hangin around (parks), Longmeadz Kickin (Longmead)</li> <li>• Community initiatives – Community Merits (Court and Ruxley), bbqs</li> <li>• Inter-generational projects - Generations Together (Longmead)</li> </ul>	EEBC/ SCC – Youth Development Service	£££ (Youth Intervention fund)	Reduction in ASB in targeted area

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired Outcome
<p>Improve links with schools regarding work surrounding tackling ASB</p>	<p>Work with schools through interventions such as:</p> <ul style="list-style-type: none"> <li>• Safer Schools - Blenheim and Epsom and Ewell High School</li> <li>• ASB workbooks - Epsom and Ewell High School</li> <li>• School Panels and surgeries - Glyn, Blenheim, Ewell Castle and NESCOL (look to expand to Rosebery and Epsom and Ewell High School)</li> <li>• Name that Tag</li> <li>• School Speed watch</li> <li>• Parenting support</li> <li>• Mentoring scheme</li> <li>• Pastoral Support Programmes (PSPs)</li> <li>• Crimestoppers Shadows website</li> <li>• ASB talks/Mick Hart</li> <li>• Diversionary activities (e.g Parkour project at Epsom and Ewell High School)</li> </ul>	<p>Surrey Police/ EEBC</p>	<p>£££ (Youth Intervention fund)</p>	<p>Reduction in ASB caused by young people</p> <p>Improved reporting of offenders of ASB</p>
<p>Reassure residents regarding issues related to ASB</p>	<p>Implement minimum service standards for ASB, focusing on:</p> <ul style="list-style-type: none"> <li>• Tackling perception issues</li> <li>• Recording and investigating ASB issues</li> <li>• Keeping victims informed</li> </ul>	<p>Surrey Police/EEBC</p>	<p>N/A</p>	<p>Increased public reassurance</p>

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired Outcome
	<ul style="list-style-type: none"> <li>• Providing information to residents on action taken</li> <li>• Support and help to victims</li> <li>• Links between neighbourhood policing and neighbourhood management</li> <li>• Resident's right of complaint</li> </ul>			

**Priority:** Theft from Vehicles (focusing on theft of personal possessions and number plates)

**Related Targets:** A reduction in the number of thefts from motor vehicle (baseline 361)

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Targeted approach to vehicle owners at risk of becoming victims of vehicle crime	Joint letter to vehicle owners from Surrey Police and EEBC to those leaving personal possessions on display	EEBC/ Surrey Police	N/A	Reduction in opportunist thefts
Increase awareness of crime prevention measures with regards to vehicle crime	Produce preventative and awareness raising messages for publication in local media and publications, e.g. press releases, Borough Insight, Streets Ahead, Surrey Police Neighbourhood newsletters, Residents Association newsletters, CDRP Handbook, Crime Prevention and Neighbourhood Watch leaflet	Joint Action Group	N/A	Residents have increased awareness of theft from vehicle crime
	Consider Crimestoppers campaign to target Theft from vehicles	Surrey Police/EEBC	£ (CDRP intervention fund)	
Reduce opportunity of theft of number plate	Distribution of number plate screw packs to local residents	Surrey Police /EEBC/ Crime Prevention and Neighbourhood Watch Panel	£ (CDRP intervention fund)	Reduction in opportunist thefts



**Priority:** **Anti Social use of motor vehicles (including anti social driving and parking issues)**

**Related Targets:** Reduction in reports of Nuisance vehicles (baseline 577)  
Reduction in number of Neighbourhood Panels reporting speeding/parking as a priority issue

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Implement Park SMART campaign in the Borough	Distribute Park SMART leaflets around Borough through Neighbourhood Panels, Public Places, e.g Town Hall, etc	ALL	N/A	Increased awareness regarding inconsiderate parking issues
	Produce preventative and awareness raising messages for publication in local media and publications, e.g. press releases, Borough Insight, Streets Ahead, Surrey Police Neighbourhood newsletters, Residents Association newsletters, CDRP Handbook	ALL	N/A	
Improve communication channels regarding parking issues in the Borough	Agree and implement actions arising from Borough Parking Strategy meeting (December 2009), including issues surrounding: <ul style="list-style-type: none"> <li>• procedures for raising parking issues</li> <li>• remedying specific parking problems around the Borough</li> </ul>	EEBC/Surrey Police, SCC	N/A	
	Appropriate EEBC/SCC personnel to attend Neighbourhood Panels with parking issues identified as a priority, to improve communication with residents.	EEBC Councillors/SCC Councillors/EEBC	N/A	

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired outcome
Increased enforcement of anti social parking issues	EEBC to enforce the following: <ul style="list-style-type: none"> <li>• new legislation regarding dropped curbs</li> <li>• community priority areas (parking on yellow lines)</li> </ul>	EEBC	N/A	

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Implement drive SMART campaign in the Borough	Distribute Drive SMART leaflets around Borough through Neighbourhood Panels, Public Places, e.g Town Hall, etc	ALL	N/A	Increased awareness regarding anti-social driving issues
	Produce preventative and awareness raising messages for publication in local media and publications, e.g. press releases, Borough Insight, Streets Ahead, Surrey Police Neighbourhood newsletters, Residents Association newsletters, CDRP Handbook	ALL	N/A	
	Implement initiatives/campaigns linked to Drive SMART, e.g: <ul style="list-style-type: none"> <li>• enforcement days</li> <li>• awareness days</li> </ul>	SCC/Surrey Police	N/A	
Target hot spot areas	Continued working to address hotspot areas addressed in Borough's Anti Social Driving Problem Profile	Surrey Police	N/A	Reduction in Anti Social Driving issues in hot spot areas
	Promotion of Speed Watch volunteering through Speedwatch Co-ordinator and via Neighbourhood Panels and Borough Publications	Surrey Police/EEBC	£££ (Speedwatch Co-ordinator post)	Increased number of Speed Watch Volunteers to target hot spot areas
	Look to set up School Speed Watch Schools in Blenheim and Epsom and Ewell High School.	Surrey Police,, Surrey Fire & Rescue, SCC	N/A	
Increase awareness of anti social driving to young people	Promotion of Safe Drive Stay Alive to local schools and colleges	Surrey Fire & Rescue	N/A	Increased awareness of anti social driving of the 16-25 year old age group

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired outcome
	Promotion of Theatre in Education performances to local schools	Surrey Police/.SCC	N/A	Increased awareness of anti social driving to years 7 & 12

**Priority:** Alcohol related crime and anti social behaviour

**Related Targets:** Reduce alcohol related crime (baseline 895)  
Reduce alcohol related violent crime (343)

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Use enforcement related measures to tackle alcohol related anti social behaviour	Enforcement of mandatory licensing conditions	EEBC	N/A	Reduction in alcohol related crime and anti social behaviour
	Investigate introduction of designated powers for EEBC Rangers to confiscate alcohol	EEBC	N/A	
	On-going monitoring of intelligence regarding underage sales of alcohol.  Conduct test purchases associated with underage sales of alcohol at any problem premise identified, with specific emphasis on fake I.Ds.	Trading Standards - SCC	N/A	
	Continued monitoring of incidents in licensed premises through Pub Watch and Traffic light scheme	EEBC/SCC	N/A	
	Review Section 13 controls over alcohol and ASB	EEBC	N/A	
	Increase visible presence of partners in hotspot areas	Support Street Pastor initiative in town centre	EEBC/Surrey Police t	
Conduct joint patrols (Police and Rangers) in parks		EEBC/Surrey Police	N/A	

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Actively target problematic users through dedicated outreach support	Continuation of support for the Surrey Alcohol and Drugs Advisory Service through the Nuisance Prevention Group	Surrey Alcohol & Drugs Advisory Service [SADAS]	£££	Increased support for alcohol mis-users
Health promotion, education and awareness raising	Raise awareness with young people through work in schools, e.g. through alcohol workshops	EEBC/Surrey Police/SCC	££ (CDRP intervention fund)	Reduction in alcohol consumption
	Support local and national campaigns regarding increasing awareness of hazardous drinking levels.	All PCT	N/A	
Improve information sharing regarding alcohol litter	Collection of monthly information relating to alcohol litter from sources including: <ul style="list-style-type: none"> <li>• Street Pastors</li> <li>• Rangers</li> <li>• Environmental Audits</li> <li>• Rosebery Housing</li> </ul>	EEBC/Surrey Police/Rosebery Housing Association	N/A	Obtain a better understanding of hotspot areas to target

**Priority:** Domestic Abuse

**Related Targets:** Reduce repeat incidents of domestic violence – no higher than 28% (baseline is 31%)

<b>Aim</b>	<b>Action/Initiative</b>	<b>Lead Agency/Group</b>	<b>Funding</b>	<b>Desired outcome</b>
Support and promote the North Surrey Domestic Abuse Outreach Service	Maintain financial support for North Surrey Domestic Abuse Outreach Service through Service Level Agreement	CDRP North Surrey Domestic Abuse Outreach Service	£££	An increased awareness of the problem of domestic abuse, and a reduction in its incidence
Target high and very high risk cases	Referral of high risk cases to Multi Agency Risk Assessment Conferences (MARACS).  Support and attendance at MARACs	Surrey Police/EEBC/ Rosebery Housing /North Surrey Domestic Abuse Outreach Service	N/A	
	Support and promote the North Surrey Sanctuary Scheme to enable DA victims to remain in their own homes.	EEBC/Rosebery Housing Association/ Crime Reduction Advisor	£ (CDRP intervention fund)	
Raise awareness of DA issues	Promote and support local and national DA awareness campaigns.	All	N/A	
	Raise awareness of DA campaigns through partner publications (e.g. Borough Insight and Streets Ahead), and press releases.			
	Promote The Hideout website for young people			
	Support and attend the North Surrey DA Forum and Surrey DA conferences/events			

Aim	Action/Initiative	Lead Agency/Group	Funding	Desired outcome
	Support and promote Surrey led DA training sessions for relevant front line staff			